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**ADDENDUM NO. 1 TO  
RFP 9600-75: Population Health Software**

**Date:** 10/19/17

**To:** All participants submitting Proposals for RFP # 9600-75

**From:** Kristen Aldrich, Deputy Purchasing Agent, Natividad Medical Center

**Subject:** Addendum No. 1 to RFP #9600-75

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**This addendum includes all questions and answers to date regarding this RFP 9600-75.**

**Q1: What EHR systems does the county currently have in place?**

**A1:** NMC: MEDITECH Client/Server 5.67  
Health Dept: Epic-OCHIN  
Behavioral Health Clinics: NetSmart Avatar

**Q2: Does the County plan on replacing existing EHRs with new system?**

**A2:** We are not currently using the EHRs for care coordination across the system. As mentioned there three EHRs and the functionality is needed across all three.

If the question is in specific to whether we anticipate and a new HER, currently, NMC is planning to migrate to MEDITECH 6.1 Web Acute and Ambulatory in Spring 2020.( the language is MEDITECH's and there branding)

**Q3: Is new system meant to be more of aggregation application?**

**A3:** The County's EHR systems will not be expected to aggregate all data needed for County population health initiatives, including PRIME and Whole Person Care.

**Q4: ClientTrack platform (utilized by Los Angeles WPC) is a community care coordination platform ideally suited to manage all workflow, care coordination data capture management and reporting. It typically works in concert with HIE/data warehouse that is fed EHR data. Is that an acceptable model for the County?**

A4: If the question is whether or not it is acceptable that the HIE acts as a data warehouse aggregating from disparate data sources including all Monterey County Health System EHRs for the population health solution , then the answer is no. The vendor must be able to answer in the affirmative to Pre-Qualification question number 1 (Pre-Qualification Questionnaire is attached to the RFP as Attachment I for reference). If the question is whether the HIE will be a source of data then the answer is yes.

**Q5: ClientTrack is not a MU ONC certified EHR--rather it is a comprehensive community care coordination platform that can integrate with EHRs, HIEs and other relevant provider technology. Is the County open to considering the approach Los Angeles County WPC is taking with Eccovia?**

A5: The County is open to considering this approach which will be evaluated as per the requirements of the RFP provided the vendor can answer in the affirmative to all prerequisite questions.

**Q6: In section 4.1.5 it states Bidder must have patient matching/Master Patient Index functionality. ClientTrack platform is able to integrate with the MPI management system to generate/receive MPI data. Which system is currently/to-be system for MPI management?**

A6: Please see pre-qualification questions. The Population Health solution is expected to support MPI functionality.

**Q7: Are you able to provide the Attachments in either Word or Excel to make it easier to fill in the requested information?**

A7: We don't typically send it out in Word. The Word and Excel versions of the forms you are asked to fill out in your bid are already posted online though at <http://www.natividad.com/about-us/vendors>

**Q8: Whether companies from Outside USA can apply for this? (like, from India or Canada)**

A8: No, we are opting to only consider bidders which are based in the USA because we deem this to be in our best interest.

**Q9: Whether we need to come over there for meetings?**

A9: Yes this will likely be required.

**Q10: Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)**

**A10: No.**

**Q11: Can we submit the proposals via email?**

**A11: No.**

**--End of Q&A--**

- ❖ This acknowledgement signature page of Addendum No. 1 must be submitted with your proposal.
- ❖ If this acknowledgement signature page is not submitted with your bid proposal, your entire proposal package may be considered non-responsive.

**RECEIPT IS HEREBY ACKNOWLEDGED OF ADDENDUM NO. 1, RFP # 9600-75**

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Authorized Company Signature

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Company Name

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Date