

ADDENDUM NO. 2 TO RFP 9600-70: Biomed Services

Date: 10/01/2018
To: All participants submitting Proposals for RFP # 9600-70 Biomed Services
From: Julie Lupkin, Contracts Management Analyst, Natividad Medical Center
Subject: Addendum No. 2 to RFP #9600-70

This addendum includes questions and answers received after issuance of Addendum No. 1; regarding this RFP 9600-70.

Q1. May we please receive a copy of the RFP document in Microsoft Word format, in addition to the PDF format available on the hospital's website?

A: It is Natividad's standard practice to provide a copy in PDF format. Forms that require data input are provided in WORD format.

Q2. Can you provide a copy of the current contract for Biomed Services?

A: The current Biomed services agreement and its subsequent amendments for Natividad have been approved by the Monterey County Board of Supervisors so the agreement and amendment documents are available online in the County's agenda system linked under **Agenda item #18:**

<https://monterey.legistar.com/View.ashx?M=A&ID=595056&GUID=F0C0A5F5-B3D0-490C-86F0-40165E66E131>

Should hardcopies be desired, you may contact Natividad to make an appointment to inspect and possibly copy these records. Copies of hardcopy records can be made at a cost of \$0.12 per page. As the records are held electronically and you have requested electronic copies, they can be placed on a compact disc and the entire disc, no matter how many pages of records, will be provided at a cost of \$5.00.

Q3. Section 2.3 - CONTRACTOR's technicians to be dispatched to service equipment at NMC have obtained and possess CBET certification. Is this statement a firm requirement or is this something the hospital would "prefer" to have, but not absolutely necessary?

A: It is Natividad's position that the Senior Technician possess CBET (or equivalent) Certification. If an equivalent certification; please include in your proposal what that certification is.

Q4. Section 5.2.3 - CONTRACTOR shall submit a Record of Service-type report to the NMC Engineering and Safety Director at NMC on a once weekly basis via email. Please explain in more detail what is meant by a "Record of Service-type report".

A: We would like a quick email as to what is being worked on, any issues or problems to help facilitate dialogue with the hospital as to status of work.

Q5. Section 5.3.6 - If CONTRACTOR is unable to procure necessary additional parts or resources within twenty-four (48) hours after repair to said equipment or medical device had begun, NMC's Engineering and Safety Director or their designee shall have the option of ... Is the timeframe stated above twenty-four hours or forty-eight hours?

A: forty eight (48).

Q6. Is it a correct assumption that bidders are to price the equipment service with Matching Service Coverage to that listed in Column M (Maintenance Code) contained in Exhibit 1?

A: No, we are listing what service levels we have; if it is less than what we have we would need a risk assessment as to why.

Q7. Does the hospital require line item pricing of the equipment listed in Exhibit 1?

A: No.

--End of Q&A--

- ❖ This acknowledgement signature page of Addendum No. 2 must be submitted with your proposal.

- ❖ If this acknowledgement signature page is not submitted with your bid proposal, your entire proposal package may be considered non-responsive.

**RECEIPT IS HEREBY ACKNOWLEDGED OF
ADDENDUM NO. 2, RFP # 9600-70**

Authorized Company Signature

Printed Name

Company Name

Date